



E-BIKE RIDER GUIDE

Charge. Roam. Recharge.

Everything you need to grab a bike, ride, and return it. **Follow these steps for a smooth ride from start to finish.**



STEP 01

Getting Started

- 1 Open the Newfield Wheels app and create your account with your name, phone number, email, and a payment method.
- 2 Once your account is set up, your bike is ready to ride.
- 3 Every ride must end at a Newfield Wheels station on the property.



STEP 02

Starting Your Ride

- 1 Walk to a bike at a Newfield Wheels station and scan the QR code on the bike. Use your phone flashlight if the area is dark.
- 2 If you see an error when you scan, the bike may already be in use or out for maintenance. Simply try a different bike.



STEP 03

How to Ride

- 1 Push off with one foot and begin pedaling to activate the pedal-assist feature.
- 2 Get a feel for the brakes early so you can slow down smoothly whenever you need to.
- 3 Always wear a helmet and follow the rules of the road.
- 4 For full step-by-step instructions, see the Newfield Wheels how-to guide.



STEP 04

Pausing Your Ride

- 1 Tap Pause in the app to lock the bike and arm the anti-theft alarm during a quick stop.
- 2 Tap Pause again when you are ready to keep riding.



STEP 05

Returning the Bike

- 1 End your ride by returning the bike to a Newfield Wheels station on the property.
- 2 Plug the bike into the charger so it is ready for the next rider.
- 3 Take a photo of the bike parked and plugged in to complete your trip.
- 4 If a bike is not returned within 24 hours, additional charges may apply under your rental agreement.



STEP 06

Good to Know

3 hrs

Maximum ride time. Rides that run past 3 hours may incur additional charges.

1-3 days

A temporary hold may be placed on your card at the start of a ride. It is released within 1 to 3 business days.



STEP 07

Accidents & Emergencies

- 1 Make sure everyone is safe first. Call 911 or local emergency services if anyone is injured.
- 2 File a report in the app by tapping the + button on the map, or Support in the Newfield Wheels menu.
- 3 Include the bike ID, the phone number on your account, the location, date, time, and any injuries.
- 4 Send any photos or video to info@rideslidr.com.

NEED A HAND?



Call or text 561-652-1155



info@rideslidr.com

Operated by

Slidr.

Newfield Wheels e-bike share at Newfield, Palm City, FL · Charges and holds are governed by your rental agreement.